# PEAK
## TECHNOLOGIES

# Get a grip
# on your printers

Optimise remote device management **with SOTI Connect**

SOTI
CONNECT

# SOTI CONNECT

# The agile IoT management solution that puts you in the driving seat.

From misplaced IoT devices to malfunctioning printers, seemingly small issues all add up to significant amounts of lost revenue, wasted effort, and frustrating downtime.

Whether you're running a warehouse or you're an admin for a multi-venue retailer, Peak Technologies' SOTI Connect printer management solution offers an effective, simple answer.

Built to drive more efficient operations across the retail, manufacturing, transportation, healthcare, and logistics industries, it's a game-changing way to cut costs and streamline the way you work. Fast.

**It's time to take control of your printers.**

**Learn more** ›

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# Stop spinning plates.
## We'll handle things.

**At Peak Technologies we're transforming the way you manage your IoT printers.**

SOTI Connect is an award-winning, data-driven solution designed to streamline and simplify at scale.

We support you to integrate SOTI Connect across your IoT printer networks so you can reduce costs, enhance security, and control multiple devices from one place.

### For maximum uptime. Minimum hassle.

**As a retailer, manufacturer, or warehouse admin you rely on mobile devices.**

Managing multiple printers over several sites can be a real challenge, and you're struggling to keep on top of repairs and updates. **Troubleshooting printing errors isn't just annoying, it's costing you money.**

Your printers are often underutilised or impossible to track down. Maybe you're among the 90% of businesses who aren't sure exactly how many they have, or where they're located, so you're constantly having to buy or rent more.

Printers are also vulnerable to ransomware attacks, and headline-making, expensive data breaches might be making you worry about security.

You need full lifecycle control over business-critical IoT printers — at your fingertips. **Wherever you are.**

By empowering you to remotely update, configure, reboot and check the status of multiple devices SOTI Connect frees up your time, money and effort.

And there's no need for a whole system upgrade, new code or software updates **— we'll create a protocol gateway and definition to support new IoT devices.**

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# PEAK
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# With SOTI Connect
## you can say goodbye to:

### Lost or misplaced printers

Thanks to automated registration you can detect any printer connecting to a network, so you can locate and track it, and see its stats in real time.

### Security breaches

Certificate provisioning, firewall updates, and remote OS and application updates offer total protection and visibility.

### Complex manual updates

With SOTI Connect printers can automatically check for and install updates.

### Time-wasting malfunctions

SOTI Connect means you can reboot and reset remotely.

## Watch SOTI Connect in action

**Watch now ❯**

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# Who needs SOTI Connect?

## Boost your business with this essential printer-management tool.

SOTI Connect is designed for large-scale enterprises deploying and managing significant numbers of IoT devices. **It helps:**

**IT admins and managers** simplify device provision, remote monitoring, troubleshooting and software updates

**IoT device manufacturers** streamline device management, monitor device health, and provide remote support

**System integrators** manage and maintain IoT infrastructure with a comprehensive platform

**Businesses with multiple printers** locate, manage, and maintain their machines

**MSPs** expand their service offerings, remotely manage and monitor IoT devices

**Remote workers and delivery drivers** keep track of devices

Visibility. Flexibility. Efficiency.

# All part of the Peak Technologies package.

**Bolstered by our exceptional support service, SOTI Connect is a one-stop solution for performance-optimised printer and device management.**

It's the ideal solution for Mobile, Desktop and Industrial printers that are connected to a network. And because we save you time and effort, you can focus on innovating instead of managing your assets.

## SOTI Connect benefits at a glance:

**Reduces ownership cost** with optimised management so you can assess where printers are and address issues quickly to avoid expensive fixes or replacements

**Makes your business more efficient and effective** by using real-time data that keeps you constantly informed about your printers' status, health and updates

**Saves manpower and energy** by remotely managing and maintaining multiple devices from one point

**Pro support to improve, manage, and maintain your devices** from our team of skilled sales engineers

**Reduces maintenance costs** through automated actions and remote configuration and installation

**Cuts downtime and deployment time** with speedy diagnostics and proactive alerts

**Ensures printer security** thanks to automatic over-the-air (OTA) updates

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**Contact your account manager**　　　　　　**Book a meeting** ❯

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# The vision to take you further.

**At Peak Technologies we offer expert know-how and standout support.**

Keeping up with the latest tech developments and staying on top of logistics and workforce challenges is hard. It often requires taking a step back and looking at exactly what's going on in your operation. Which isn't easy when you're dealing with the day-to-day demands of running a business.

The products you're using are only as good **as the way you're using them.**

At Peak Technologies our consultation service provides objective insights and granular analysis to identify what you're doing well, and what could be improved. With over 35 years' experience optimising enterprise mobility, **you're in good hands.**

## Assess, pinpoint, and solve your operations' challenges with our free site visits.

We offer a free site visit to clarify, assess, and suggest changes. Our expert sales engineers spend time with your workforce, get to the heart of your objectives, break down your pain points, and align your strategy.

We turn these insights into actionable, realistic solutions that will save you time and money.

**We show you how to make your IoT devices work better.** For you. From anywhere. Into the future.

**Book a free site visit >**

# Real-world benefits of **better printer management.**

**From speaking to the market we know that many major retailers struggle to keep their network secure.**

Their devices have to be manually updated by a technician, which takes time and leaves them exposed to cyber-attacks. Some retailers have up to 14,000 unsecured printers — **which means 14,000 possible entry points for malicious attacks.** To update these manually would take a staggering **292 days** (excluding travel to warehouses or stores). And even then, the printers would **all need updating again.**

### Enter Peak Technologies.

We implement and deploy SOTI Connect's printer management solution so that one person can see, update, identify weaknesses in and manage these printers from their desk. **All at once.**

**Ready to get connected?** ›

**14,000+**
printers connected, secured & managed

**292**
days saved with automated updates